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| **EMPLOYMENT HISTORY** |
| **Senior Information Technology Manager** Pfizer San Diego, CA 2020 - Present* Directed enterprise DW-BI architecture of $44MM including three global DW platforms.
* Facilitate response to and resolution of client-impacting incidents and events related to IT service delivery.
* Provide full life cycle Project Management for the maintenance and enhancements of a major data warehouse.
* Executed the transfer of QA'ed data; negotiated final bioanalytical report due dates.
* Research & develop various new technologies such as Unified Communications, website-integrated audio/video conference record/playback and document system and VoIP.

**Senior Project Manager** Cisco Systems San Jose, CA 2016 - 2020* Chaired 2-3 scrum meetings (e.g., North America & LATAM market teams).
* Delivered essential Project Management in the beta testing of Cisco products at the company site.
* Interfaced Program objectives with internal Sales, Marketing, Finance, Business Development, and Engineering.
* Oversee project management of Security Posture Assessments and Incident Control and Recovery services.

**Senior Software Engineer** IBM San Jose, CA 2013 - 2016* Designed and implemented IPMI enhancements in C++ in an embedded Linux environment.
* Developed public Java APIs (OnDemand Web Enablement Kit) providing search, update, and retrieval functionality.
* Created DoD compliant work products, including requirements, interface design, relational database, object oriented design, and code.
* Parse logs into XML for database load.
* Provided Windows system administration support for hundreds of lab aid requests.
* Involved in working on warranty changes, testing during CRM & ECC upgrade to CRM 5.0 & ECC 6.0..

**Software Consultant** IBM Austin, TX 2012 - 2013* Perform ongoing hardware and software maintenance operations, including installing or upgrading hardware or software.
* Designed and Implemented the safe flight system web portal based on SUN JSR168 portal API.

Managed client relationships through ERP implementations with a focus on corporate training, business analysis, and project and change management. |
| **EDUCATION** |
| **Bachelor's Degree** University of Houston Houston, TX 2004 - 2007Major: Management Information Systems |
| **SKILLS** |

* Risk Management Software Support
* Management System Web Services
* Customer Service JavaScript
* Healthcare Project Management
* Service Delivery Financial Systems