|  |
| --- |
| **EMPLOYMENT HISTORY** |
| **Senior Information Technology Manager** Pfizer San Diego, CA 2020 - Present   * Directed enterprise DW-BI architecture of $44MM including three global DW platforms. * Facilitate response to and resolution of client-impacting incidents and events related to IT service delivery. * Provide full life cycle Project Management for the maintenance and enhancements of a major data warehouse. * Executed the transfer of QA'ed data; negotiated final bioanalytical report due dates. * Research & develop various new technologies such as Unified Communications, website-integrated audio/video conference record/playback and document system and VoIP.   **Senior Project Manager** Cisco Systems San Jose, CA 2016 - 2020   * Chaired 2-3 scrum meetings (e.g., North America & LATAM market teams). * Delivered essential Project Management in the beta testing of Cisco products at the company site. * Interfaced Program objectives with internal Sales, Marketing, Finance, Business Development, and Engineering. * Oversee project management of Security Posture Assessments and Incident Control and Recovery services.   **Senior Software Engineer** IBM San Jose, CA 2013 - 2016   * Designed and implemented IPMI enhancements in C++ in an embedded Linux environment. * Developed public Java APIs (OnDemand Web Enablement Kit) providing search, update, and retrieval functionality. * Created DoD compliant work products, including requirements, interface design, relational database, object oriented design, and code. * Parse logs into XML for database load. * Provided Windows system administration support for hundreds of lab aid requests. * Involved in working on warranty changes, testing during CRM & ECC upgrade to CRM 5.0 & ECC 6.0..   **Software Consultant** IBM Austin, TX 2012 - 2013   * Perform ongoing hardware and software maintenance operations, including installing or upgrading hardware or software. * Designed and Implemented the safe flight system web portal based on SUN JSR168 portal API.   Managed client relationships through ERP implementations with a focus on corporate training, business analysis, and project and change management. |
| **EDUCATION** |
| **Bachelor's Degree**  University of Houston  Houston, TX  2004 - 2007  Major: Management Information Systems |
| **SKILLS** |

* Risk Management Software Support
* Management System Web Services
* Customer Service JavaScript
* Healthcare Project Management
* Service Delivery Financial Systems